



# QUALITY MANAGEMENT POLICY

Yurala Civils is an Indigenous owned company who provides a range of services specialising in civil works, contract mining and mining support services. Our vision is *'To be the Indigenous Company of choice, a force within the industry with dependable standards, commercially, socially and environmentally.'*

Our aim is to grow the business by identifying the expectations, needs and requirements of our customers and other key stakeholders.

We believe that the key to success in this regard is the implementation of a Quality management systems which aligns with the current industry standards. The system will provide the framework to implement effective controls to consistently provide services and products that meet our customer requirements.

As an organisation, we will work diligently to achieve the following:

- Periodic review of our systems and processes to ensure compliance and alignment to the applicable statutory and legal requirements;
- Investigate and work to reduce deficiencies in our systems, services and product;
- Maintaining a system of continuous improvement and seek feedback from customers and stakeholders on our performance;
- Ensure our business services and products are tested, monitored, inspected, documented and reviewed to identify improvements; and
- Provide our personnel with the resources to implement and deliver services and products to the required standard.

Yurala Civils will monitor and improve the effectiveness of our business systems through regular management reviews and audits. As a result, our continuous improvement cycle for services and products will aim to match the quality expectations from our customers and stakeholders.

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